# CS 250 Agile Team Charter Template

To complete this template, replace the bracketed text with the relevant information.

## SNHU TRAVEL PROJECT

| Item | Response |
| --- | --- |
| **Business Case/Vision**  (value to attain) | To revolutionize the travel industry by offering innovative, trendy and niche vacation packages that cater to the evolving preferences of the modern travelers. |
| **Mission Statement**  (result to accomplish) | To deliver a cutting-edge, user-friendly online platform that enables SNHU Travel to offer unique and personalized vacation experiences by leveraging agile methodologies and a collaborative team approach. |
| **Project Team**  (team members and roles) | Christy- Product Owner  Ron- Scrum Master  Nicky-Developer  Brian-Tester |
| **Success Criteria** | Start date: March 10, 2025  Expected completion date: April 14, 2025  Final deliverable: A user-friendly, quality travel booking software that is accessible, and web based.  Key project objectives:   * Deliver high-quality software within the required time frame. * Build a platform that is flexible enough to adapt to future trends. * Create software that is complacent with industry standards. * Ensure client satisfaction. * Delivery required results within the client’s budget. |
| **Key Project Risks** | * A tight timeline which may result in rushed work, quality issues or missed requirements. * Scope creep- changes added by clients may affect timeline and budget. |
| **Rules of Behavior**  (values and principles) | * Work as a team in all aspects including decision making. * Respect among team members. * Always maintain open communication. * Provide clear and constructive feedback. * Positive criticism of ideas is not people. |
| **Communication Guidelines**  (scrum events and rules) | * Each team member must pay attention and fully engage in meetings. * Communication should be in a clear and direct manner that fosters transparency among team members. * Team members should share progress, plans and any setbacks encountered during daily scrum meetings. * Team members should prioritize understanding of concepts rather than simply listening during all meetings. |